



## First Line Supervisory Development Seminar

November 18-19, 2026

Indiana Wesleyan University

4100 Rockside Road

Independence, OH 44131

### DAY 1: November 18, 2026

|            |                                                                                                                                                                                              |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 8:00 a.m.  | <b>Continental Breakfast</b>                                                                                                                                                                 |
|            | <b>Leadership &amp; Supervision</b><br>Traits of Leaders and Supervisors<br>Personal Leadership Traits                                                                                       |
| 9:45 a.m.  | Break                                                                                                                                                                                        |
| 10:00 a.m. | <b>Intentional Leadership</b><br>Leadership Skills<br>Development Levels<br>Leadership Behaviors<br>Leadership Styles                                                                        |
| 11:30 a.m. | <b>Break</b>                                                                                                                                                                                 |
| 11:45 a.m. | <b>Intentional Leadership<br/>(Continued)</b>                                                                                                                                                |
| 12:30 p.m. | <b>Lunch</b>                                                                                                                                                                                 |
| 1:00 p.m.  | <b>Intentional Leadership<br/>(Continued)</b>                                                                                                                                                |
| 2:15 p.m.  | <b>Break</b>                                                                                                                                                                                 |
| 2:30 p.m.  | <b>Communication/Building<br/>Relationships</b><br>Clarity and Consistency<br>Listening<br>Non-verbal communication<br>Understanding Communication Styles<br>Developing Communication Skills |
| 4:30 p.m.  | <b>Adjourn</b>                                                                                                                                                                               |

### DAY 2: November 19, 2026

|            |                                                                                                |
|------------|------------------------------------------------------------------------------------------------|
| 8:00 a.m.  | <b>Continental Breakfast</b>                                                                   |
|            | <b>Coaching</b><br>Characteristics of Coaches<br>Identifying Why Coaching<br>Succeeds or Fails |
|            | <b>Motivation and Recognition</b>                                                              |
| 10:00 a.m. | <b>Break</b>                                                                                   |
| 10:15 a.m. | <b>Managing Conflict</b>                                                                       |
|            | <b>Navigating Change</b>                                                                       |
| 12:15 p.m. | <b>Adjourn</b>                                                                                 |